

Mohideen Manathamby

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Permanent Address: 40/259, Kuthuckal Street, Kayalpatnam - 628204, Tuticorin, India

Senior Level Assignments: ~ System Administration ~ IT Operations ~ Networking ~ Technical Support / Troubleshooting ~ Installation & Configuration ~ Team Management

An enterprising IT Systems Administrator with over 15 years of strong track record of contributions in streamlining & stimulating IT Operations and Projects; ensuring smooth & timely completion of all projects well within the given cost and quality parameters.

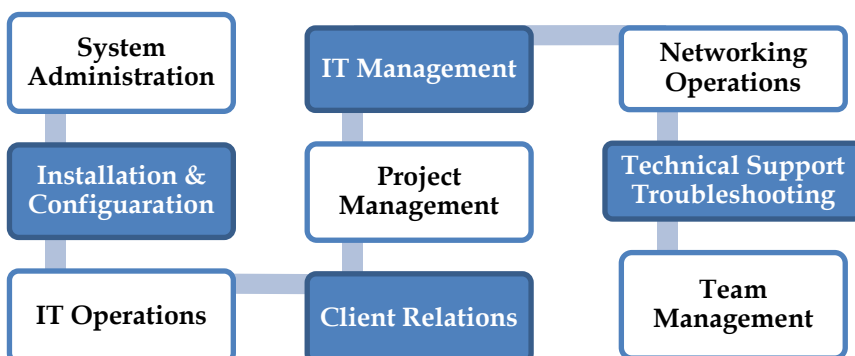
PERSONAL DOSSIER

Date of Birth	10 th August, 1977
Languages Known	English, Hindi, Urdu, Tamil and Arabic
Nationality	Indian
Marital Status	Married
No. of Dependents	3
Visa Status	Business Visit
Passport Details:	Passport No. R.6318012 Expiry Date: 22/11/2027
Driving License	Qatar & Indian Drive License Holder
References	Available on request

PROFILE SNAPSHOT

Offering significant exposure in managing a gamut of IT related functions including Systems Administration, Networking Operations, Technical Support / Troubleshooting and Installation & Configuration. . Strong acumen in analyzing information system needs, evaluating end-user requirements, custom designing solutions, troubleshooting and up-gradation for complex information systems management. Extensive experience in the implementation, administration and configuration of SCCM and SCOM Enterprise environment. Deft in networking activities including installing and configuring Operating Systems, Application Software, Anti-Viruses, Outlook & Hardware. Adept at LAN/WAN administration, server configuration, desktop support, technical procedure documentation & client relations. Expertise in spearheading dedicated teams for running successful process operations. Highly resourceful in providing timely and cost-effective integrated technology solutions. Holds distinguished abilities in motivating team members to maintain deliverables as per the given parameters.

PROFICIENCY FORTE



PROFESSIONAL CERTIFICATIONS

Microsoft Certified System Engineer (MCSE) & Windows 2003 Platform

Microsoft Certified System Administrator & Windows 2003 Platform

Microsoft Certified Professional (MCP) ID # 5962799

Certificate Course in Cisco Certified Network Associate (CCNA)

Certificate Course in Oracle with Developer 2000

Certificate Course in MS FoxPro

Certificate Course in MS Office

EDUCATIONAL CREDENTIALS

- **B.Sc. (Computer Science)** from Aditanar College of Arts & Science, Tiruchendur, Manonmanium Sundaranar University in 1998.
- **MBA(Systems)** - from Alagappa University in 2017.

IT SKILLS

- **Server Platforms:** HP Proliant DL-580, ML-370, Compaq Proliant DL-380, ML-350, ML-530 and DELL Power Edge 2400, 2600 and 4600
- **Workstation Platforms:** Dell, IBM & Compaq
- **Network Topologies and Protocols:** TCP/IP, IP Addressing & Sub-netting
- **Others:** Assembling the PC, establishing complete network on Windows Platform and diagnosing various hardware faults associated with Hardware Components

EMPLOYMENT SCAN

Aug'13 - Aug'17 with Almarai Company, Qatar
As IT Administrator

Jan'12 - May'13 with Red Sea Gateway Terminal, Jeddah, KSA
As IT Engineer

Jul'00 - May'10 with Gulf Stevedoring Contracting Company, Jeddah, KSA as Computer Operator (Jul'00 - Apr'07) → Systems Administrator (May'07 - May'10)

ROLES & RESPONSIBILITIES:

- Executing Windows Security Policies & Updates and establishing Windows 2008 Active Directory, DHCP, DNS Services, etc.
- Involved in rolling out of Windows 7 Workstation and installation of Service Packs, Security Patches & Hot Fixes throughout the enterprise
- Performing implementation, configuration and administrative tasks related to SCCM and SCOM from the Operation Manager console, provide support for the SCCM and SCOM platform.
- Creating and maintaining monitoring and notification rules.
- Reviewing and updating SCCM and SCOM console security, applying patches, creating SCOM console roles and reviews, and creating and installing custom Management Packs (MP) as needed.
- Facilitating the maintenance of the E-Mail Gateway by identifying the problem, upgrading application and preparing reports of monthly E-Mail usage.
- Configuring group policy in domain environment, Windows 2008 Networks / Networking Services like Terminal Services, RRAS & VPN, Servers including Domain Controllers, Oracle 11G Database on End-User Terminals and performing System & Database Backup.
- Carrying out desktop migration from Windows 98/NT4/2000/XP to Windows 7.
- Resolving hardware issues and establishing network services on Windows Platform.
- Handling in-house applications SARAS, DTMS, Cash, Petty Cash & WIMS.
- Coordinating with the support teams (Application Support, Helpdesk, Data Base Administration and Network Administration) to escalate and resolve issues.
- Rendering support in the development of service continuity and disaster recovery plans.
- Performing standby server test in depot locations.

- Conducting installation of new applications and up-gradation of existing in-house applications based on new software release received from Head Office.
- Executing new routes on HHT units and software.
- Deploying the Kaspersky antivirus for clients throughout the organization .
- Maintaining Oracle8i database cold backup by copying database using Snap Folder of NETAPP data storage filers.
- Accountable for fixing Hardware Problems in PC and Epson LQ Printers and Laser Jet Printers.

NOTABLE ACCOMPLISHMENTS

- Instrumental in installing and configuring LAN/WAN as per organizational needs, governed by communication protocols.
- Successfully designed backup strategy and ensured scheduled / unscheduled backups as per the backup plan.
- Essayed a key role in carrying out the installation and configuration of Operating Systems, Application Software, Anti-Viruses & Hardware.
- Pivotal in overseeing installation of Mainframe and Application Software under multi-platform environments, deployment of servers, disk quota management and distributed file systems, network, etc.
- Efficiently planned and implemented software rollouts and OS deployments/upgrades; designed servers for backup and recovery of server / database information.
- Significant in addressing and resolving performance bottlenecks and ensuring maximum network uptime.
- Assisted in design & implementation of servers and addressal of network problems & conflicts.