



Career Objective

To get a competitive and challenging job to deliver best of my skills and make best use of my efforts in gaining experience, reward and to have reputed position in the Hospitality industry.

Professional Profile

Extensive Experience in Customer Service environment in leading hotels & Restaurants, Cruise Ship in **GREECE**, **UAE** and **SRI LANKA**.



Professional experience extends over **16 years** (07 Years in Greece, 03 years in UAE and 06 Years in Sri Lanka). A proven track record in the areas of business related to Hospitality.

Fazmin Farook

Date of Birth

22nd January 1981

Age

38 years

Gender

Male

Nationality

Sri Lankan

Passport No

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Work Experience

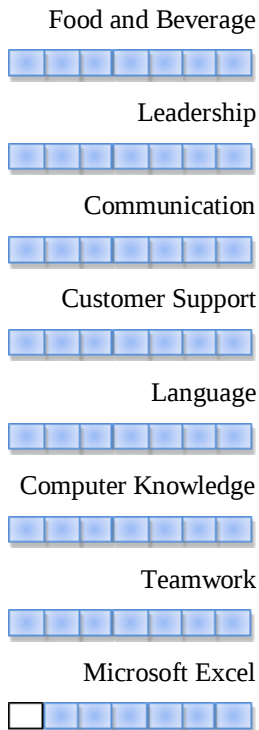
2017–2019 ***Restaurant Supervisor at Barnes Bury Restaurant, Colombo, Sri Lanka.***



Duties & Responsibilities

- ✚ Ensures that all tables within section are set on time with the appropriate
- ✚ Develops and provides on-the-job- training to new joiners
- ✚ Ensures that the highest quality of food and services are offered to guest all the time
- ✚ Selecting, purchasing, and serving fine wines, specialty teas, and cigars, which may require advanced training
- ✚ Writing and updating all interior manuals and visitors – information documents
- ✚ Creative planning and quality service of theme dinners and occasional guest parties
- ✚ Assuming full responsibilities for certain onboard safety tasks in an emergency
- ✚ Selecting, purchasing, and serving fine wines, specialty teas, and cigars, which may require advanced training
- ✚ Protecting, maintaining, and caring for valuable interior items and surfaces, such as artwork, silks, china, crystal, linens, fine woodwork, and marbles
- ✚ Watch keeping in accordance with the list of responsibilities in the crew mess

Skill Summary



Work Experience (Continued)

2009–2016 *Butler at Aegean Marine Petroleum Inc. Vessels:
M/Y Vera Yacht, Athens, Greece.*



Duties & Responsibilities

- ✚ Providing detailed and seamless service to guests from arrival until departure
- ✚ Create an atmosphere that makes a "wow" impression for guests
- ✚ Assists with planning and organizing parties and events
- ✚ Vast knowledge about wines and spirits and oversees inventory
- ✚ Anticipate guests' needs by learning their preferences, allergies, dislikes, etc
- ✚ Keep up-to-date on all hotel policies on safety and hygiene

2007–2009 *Team Leader at Madinat Jumeirah Hotel Mina
Salam Dubai, UAE*



2006–2007 *Waiter at St. Maxim's Restaurant Under
Kempinski Hotel in Mall Of The Emirates Dubai,
UAE*



2002–2006 *Waiter at Taj Samudra Hotel Colombo, Sri Lanka*



Professional & Academic Education

- ✓ SEAMAN Training Course at Lanka Academy of Technological Studies
 - ❖ *Fire Prevention and Fire Fighting*
 - ❖ *Personal Survival Techniques*
 - ❖ *Elementary First Aid*
 - ❖ *Personal Safety and Social Responsibilities*
- ✓ Bachelor in Hotel and Restaurant Management
 - ❖ *1999: Basic Level Restaurant Bar Service*
 - ❖ *2000: Basic Level Housekeeping*
 - ❖ *2001: Basic Level Reception*
- ✓ GCE Ordinary Level Examination (Sri Lanka) December 1998
(Al Imran International College, Kandy, Sri Lanka)

I do hereby certify that the above particulars furnished by me are true and accurate to the best of my knowledge.

Fazmin Farook