

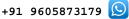
# Divya P

A Postgraduate in Commercefinance, seeking for a banking role. divyapmenon92@gmail.com 🔀

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Doha, Qatar. 🔾

linkedin.com/in/divyapmenon92 in



An enthusiastic, postgraduate with high interests in the banking sector. Keen to support the banking team, where my interpersonal skills can be leveraged to achieve the best quality of service for the advancement of customer satisfaction.

#### **EDUCATION**

# Master of Commerce (M. Com)

Swamy Saswathikananda College, Poothotta, Kerala, India. (M.G University)

06/2014 - 06/2016

Secured with 75.25 % and B+ grade

Course details

- Completed the regular mode post-graduation course with mains in Finance and taxation without any history of arrears at the first attempt.

# Bachelor of Commerce (B. Com)

Amrita School of Arts & Sciences, Kochi. Kerala, India. (Amrita University)

06/2011 - 06/2014

Secured with a CGPA of 7.54 out of 10.

#### Course details

Completed the regular mode under graduation course (bachelors) with the mains accounting, commerce, and taxation without any history of arrears at the first attempt.

#### **PROJECTS**

Gold as an ideal investment (01/2016 - 04/2016)

- The academic project performed as a part of the curriculum for the program of M.Com in Finance.
- The project focuses that, with the effect of the current economic environment in India, low real yields around the globe incentivize the investors to look for additional sources of return, while higher uncertainty and market volatility have increased the importance of risk management.
- This study has served to remind today's investors of the importance of asset allocation in generating and protecting investment returns. It intends to throw light on the different avenues of gold investment available in the market.

Customer satisfaction on technological services provided by UCO Bank (01/2014 - 04/2014)

- The academic project performed as a part of the curriculum for the program of B.Com.
- This focused on the evolving technologies adopted by the Indian Commercial Banks in general and UCO Bank in particular, mainly to understand the extent of its use and level of satisfaction of the customers so as to arrive at appropriate suggestions to improve the bank's performance.
- Outcome was decisive in adopting the challenging market conditions and has enabled the bank to improve the customer satisfaction.

## **SKILLS & COMPETENCIES**

Communication Leadership Accounting Tallv-ERP 09 Flexibility Team work Creativity & Innovation Time management MS Office suit-Excel, Power point, Word

# **CERTIFICATIONS & ACHIEVEMENTS**

Agile Project Management, Learning Secure Payments & PCI, Excel for Banking Professionals, Financial Basics. (08/2021 - Present)

From LinkedIn Learning

National certificate in modular employable skills (03/2014 - 03/2014)

Cleared the competency test in module ACCOUNTING under the sector BANKING & ACCOUNTING certified by the Ministry of Government of India.

National conference-Innovation on banking for future growth (03/2014 - 03/2014)

Participated in the two-day national conference held at Amrita school of arts & sciences, Kochi, Kerala, India.

National conference paper presentation-Economic impact on the common man in rural areas (08/2013 - 08/2013)

Presented paper on "E-Governance" for national conference held at Amrita school of arts & sciences, Kochi, Kerala, India.

## Advanced programme in Tally -ERP (01/2013 - 05/2013)

Successfully completed the training programme conducted by Tally Academy with A+ grade.

## **LANGUAGES**

English Hindi Malayalam

#### INTERESTS

Banking & E-commerce

Music

Painting

Banking-technological services

Paper crafts