M.B.M Faizal

IT arena in the field of Network and System Engineering or Project Management

Personal details

M.B.M Faizal

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Doha, Qatar

Male

Sri lankan

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Languages

English	●●●●●
Tamil	●●●●●
Sinhala	●●●●○

Skills

Communication	●●●●●
Team work	●●●●●
Innovative	●●●●●
Organization	●●●●●
Cisco	●●●●●
CCNA R&S	●●●●●
Microsoft	●●●●●
MCSA&MCP	●●●●●

Profile

An Excellent Self-Motivated Team player, who can cope up with the rapid changes in the world of IT, hardworking and can successfully take on challenges, Possesses Excellent Communication skills and have an aptitude to take quick and accurate decisions whenever needed

Education

BSc(Hons) [Level 6] Cyber Security   Mar 2019 - Mar 2021
University of Gloucestershire, UK

Diploma in Computer Networking
Winsys campus

Completed the Higher national Diploma In Computer Network
Winsys campus

Windows XP to Windows 10, Microsoft Office Internet & email   2009 - 2021
Winsys campus

Computer Hardware engineering with Advanced Networking
Winsys campus

MCP (Microsoft Certified Professional)
Winsys campus

MCSA (Microsoft Certified System Administrator)
Winsys campus

CCNA Cisco Certified Network Associate
Winsys campus

MCSA 2012 Microsoft Certified System Administrator
Winsys campus

CCTV Closed-circuit television 4 day's Workshop
Winsys campus

Access control system 4 day's Workshop
Winsys campus

Pabx intercom 4 day's Workshop
Winsys campus

Employment

Technology support   Nov 2022 - Dec 2022
Fédération Internationale de Football Association (FIFA), Doha, Qatar

- Provide day-to-day technical support to end users and ensure the smooth running of computers, network devices and printers.
- Troubleshoot and resolve end user application issues, maintain and update technical support documentation.
- Handle asset management, maintain inventory and liaise with vendors.
- Maintain and monitor Customers network infrastructure, IT security and antivirus tools
- Other duties include performing first level troubleshooting and support for scheduled server backups, system monitoring and reports

Virtualization & VMware	●●●●●
Hyper V	●●●●●
Citrix	●●●●●
vSphere	●●●●●

IT Engineer
Dec 2018 - Nov 2022

Hyundai Construction Engineering & Construction Co. Ltd, Doha, Qatar

- Network & Security
- Office 365
- Monitoring network and systems to improve performance
- Risk Management
- Maintaining, repairing and upgrading Network
- Management Information Systems (Related to Hyundai Portal\Vpn\Document/Security\Servers)
- Managing Team of Subcontractors
- Project Management
- Perform system deployment include installation, testing, monitor, maintenance and upgrade of system and IT infrastructure (Hardware and Software).
- Implement, comply and enforce IT related policies, guidelines, IT operation procedures, and standards.
- Maintain IT inventory.
- Procurement of IT related software, equipment and peripheral, including cost comparison analysis with justification.
- Manage cloud hosting services.
- Take part in all IT projects.
- Provide IT Helpdesk & end user support
- Provide technical assistance on desktop/laptop/iPad applications to corporate users
- Maintain and troubleshoot various Microsoft Windows OS & applications
- Deployment of workstation (desktop/laptop/iPad) and other IT equipment
- Administration of VMWare, MS Windows Server, AD, Exchange

Technical Support Engineer
Jul 2018 - Nov 2018

ASIS at وزارة البلديت والبيئت Ministry of Municipality and Environment, Doha, Qatar

- Reviewing project and plans of CCTV, ACCESS CONTROL,
- Access Control Actatek, Suprema,
- Network Troubleshooting Server installation Data Center
- Desktop Support
- Collaboration Tools
- TMS
- Wowzah Streaming, LANStek

Project Engineer
Mar 2018 - Jun 2018

Dime E-innovation, Doha, Qatar

- Reviewing project proposals and plans, conferring with management
- Studying product design, customer requirements, and performance
- Maintains project schedule by monitoring project progress, coordinating activities; resolving problems
- Maintains safe and clean working environment by enforcing procedures, rules, and regulations
- Safety first is first priority.
- Monitoring compliance to applicable codes, practices, QA/QC policies,
- performance standards and specifications

Network Administrator Team lead
Aug 2016 - Nov 2017

Texoma Neurology Associate USA

- Network & Security (SonicWALL, WatchGuard, upgrades and maintenance) VPN
- IT Auditing Group policy
- Management Information Systems, E clinical work ECW, Administrating the Data Base and Maintenance.
- SEG Secure email Gateway Email Filtering
- Installing network and computer systems
- Maintaining, repairing and upgrading network and computer systems
- Diagnosing and fixing problems or potential problems with the network and its hardware, software And systems
- Monitoring network and systems to improve performance
- Online solution via LogMeIn, TeamViewer
- Symantec host endpoint

IT Support   **May 2012 - Aug 2016**
Japan Gas Co-operation
- Firewall Admin, Wireless Security, Routing, Switching Security
- Computer Hardware & Installing, Maintaining & Trouble-shooting Windows
- Operating Systems & Outlook Administration
- Configuring & Administering Server 2003, Windows, ISA 2006 Proxy, XP and
- Windows 7, Mac OSX
- Horizontal & Vertical Cabling with Fiber & UTP, Voice Cable Testing
- RG 6 Cabling, Mega Switching, Receiver Setup
- Network Device Maintenance (Asset Maintenance)
- Hand on Experience with Cisco Switches and Routers (Layer 2 & Layer 3
- Switching, Routing, Netting & Access Lists)

IT Support   **Apr 2010 - May 2011**
Inbound Operation at Bharathi Airtel Call center Sri Lanka, Colombo
- Remote Technical Support
- GPRS & ADSL Trouble fixing Support
- IT Help Desk Support

Projects

All projects based in Qatar

- Qatar Museum
- Hamad Medical Corporation Women's Hospital
- MOI-SSD South Security Al Wakra complex –CCTV
- MOI-SSD General Guard Complex Salwa -CCTV
- Ocean Blue Hamad Port –Pole Access Point Cable puling and Arrangement QA/QC
- Pearl Qattara DCS, ACS, CCTV
- Wakra School Cable Pulling, CCTV, ACS

Technical Skills

- Capable of Deploying, Installing & Troubleshooting Enterprise Server Hardware's & Software
- Capable of Installing, Configuring & Trouble shooting VM Ware, Hyper V & Citrix
- Capable of Active Directory, Exchange Installation and Configurations
- Capable of Microsoft Operating System Installation, Configuration & Troubleshooting
- LAPTOP & PC Assembling & Troubleshooting Knowledge
- Antivirus & Internet Security Software client base & Clienteles Installation knowledge
- Enterprise Network Cabling with Fiber Optic & UTP
- Analogue Telephone Cabling & Troubleshooting Skills

References

Viswanathan (Vishay) Sahadevan
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